

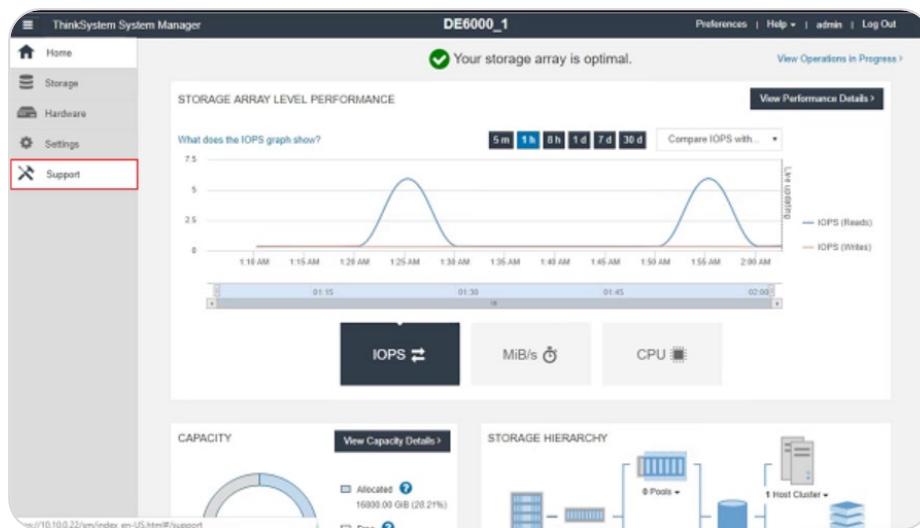
СБОР ЛОГОВ

на СХД NetApp, E-серия

1. Открыть любой из адресов администрирования E Series System Manager для контроллеров в Web-браузере.



2. Нажать клавишу **Support на левой стороне экрана.**



3. Далее идем в SUPPORT CENTER.

The screenshot shows the ThinkSystem System Manager interface for a DE6000_1 storage array. The left sidebar has a 'Support' section highlighted with a red box. The main content area features three cards: 'SUPPORT CENTER' (with a blue icon and 'Chassis SN:'), 'EVENT LOG' (with a blue notebook icon and '0 Critical Events of Last 50'), and 'UPGRADE CENTER' (with a blue arrow icon). The top right corner shows user information: 'Preferences | Help | admin | Log Out'.

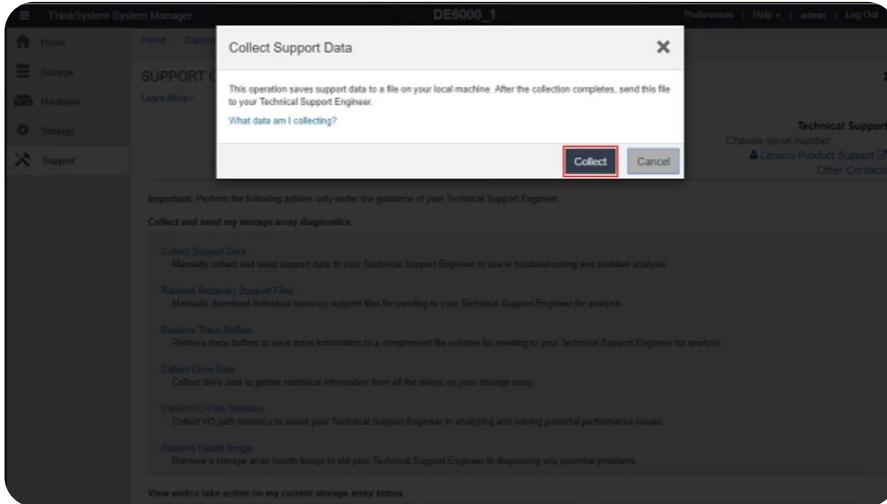
4. Далее следуем на вкладку Diagnostics.

This screenshot shows the 'Support Center' page within the ThinkSystem System Manager. The 'Diagnostics' tab is highlighted with a red box. Other tabs include 'Support Resources' and 'AutoSupport'. The main content area displays various support resources like Lenovo Product Support, Publications, and Safety Information. A 'Technical Support' section at the top right shows the chassis serial number and links to Lenovo Product Support and Other Contacts. A link 'Launch detailed storage array information' is at the bottom.

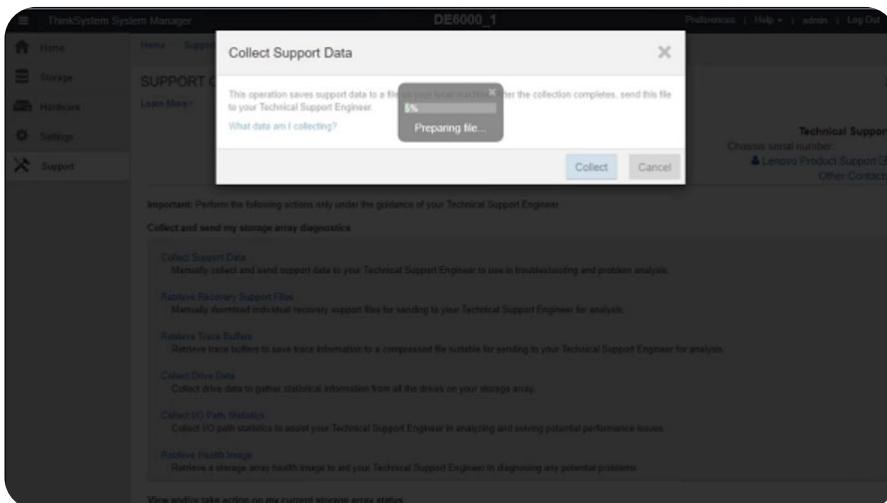
5. И жмем на Collect Support Data.

This screenshot shows the 'Support Center' page with the 'Collect Support Data' section highlighted by a red box. It contains several options: 'Collect Support Data' (button), 'Retrieve Recovery Support Files' (link), 'Retrieve Trace Buffers' (link), 'Collect Drive Data' (link), 'Collect I/O Path Statistics' (link), and 'Retrieve Health Image' (link). At the bottom, there's a link 'View and/or take action on my current storage array status'.

6. Collect.



7. Ждем пока сформируется и загрузится файл.



8. Сохраняем в директорию на локальной ТС.

